

Student quick start guide for Wi-Fi, MFA, and apps



This guide takes you through the steps to access your college account, protecting your account with Multi-Factor Authentication (MFA), accessing Microsoft Teams, and college e-mail.

Step 1. College account

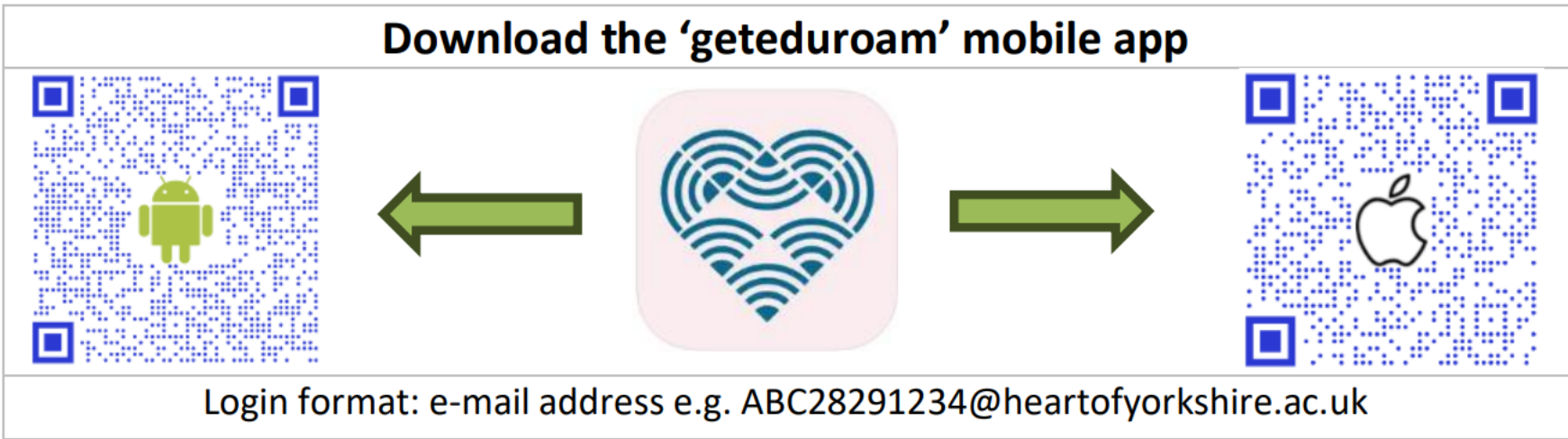
On a college computer log-in with the details e-mailed to the address you supplied during enrolment. Your username for college computers is in the format: **ABC28291234**

To change your password, press these keys at the same time: **[CTRL]+[ALT]+[DELETE]**

- Passwords require a minimum of 8 characters. We suggest using a ‘passphrase’ such as three random words, for example ‘crisps dog kettle’ is much harder to crack than a traditional password - but easier for you to remember!
- If your account does not log-in, please visit the library counter. A team member will be able to reset your password.

Step 2. Connect to Wi-Fi

- The fastest way to get connected on Android and iOS is to download the ‘geteduroam’ app from <https://www.geteduroam.app>, or via the QR codes below:



Once installed just launch the app, select **Heart of Yorkshire Group**, then sign in with your college email address & password.

If using a Windows or Apple Mac device, you can visit <https://cat.eduroam.org> to download a Wi-Fi profile.

If you prefer, set up your **Wi-Fi** manually:



Apple and Windows devices

- Turn **Wi-Fi** on
- Select '**eduroam**' from available Wi-Fi networks
- You will be asked for your college **email address** and password e.g.:
ABC28291234@heartofyorkshire.ac.uk
- Accept the certificate (check that the certificate name includes **wakecoll.net**)



Android devices

- Turn **Wi-Fi** on
- Select '**eduroam**' from the list of available **Wi-Fi** networks
- Encryption: **802.1X, WPA2-Enterprise**
- EAP method: **PEAP**
- Phase 2 authentication: **MSCHAPv2**
- CA certificates: **Use System Certificates**
- Domain: **heartofyorkshire.ac.uk**
- Username or Identity: Use your college **email address** e.g.
ABC28291234@heartofyorkshire.ac.uk
- Anonymous Identity: **Leave empty**
- Password: **Your college password**
- **Proxy**: set to **None**
- Tap '**Connect**' and you're done!

- If you have previously connected to ‘eduroam’ at another college or university, your device may not be able to automatically connect at a Heart of Yorkshire group College. Please "forget" this previous connection on your device if you experience problems.