# Level 2 Healthcare Support Worker Apprenticeship

HEALTH, SOCIAL CARE & WELLBEING

**START DATE**
Flexible start dates

**LEVEL**
Level 2

**STUDY MODE**
Full-time

**DURATION**
11 months

**LOCATION**
Workplace Based

**For further information about this course, including Entry Requirements, Assessments and Further Study, scan the QR code.**

## Course Overview

On completion of this apprenticeship the individual will be a competent and job-ready Healthcare Support Worker. The apprenticeship standard provides a high-level description of the skills, knowledge, values and behaviours required of the Healthcare Support Worker apprentice (Level 2).

This course allows you to choose optional units which are suitable to your work area.

This is a work-based learning course and you must be employed in a specific occupational area to complete this course. Your Assessor will work with you to plan and assess your practical work in the workplace. The bulk of your learning will therefore be in the workplace, but training and support will be provided to ensure that you are meeting the required standard. You will work on a one-to-one basis with your Assessor, whose visits will be flexible to meet your needs and the needs of your employer.

## What You Will Study

To complete the Apprenticeship Standard you are required to evidence the knowledge and skill requirements of the following areas the apprenticeship standard in a portfolio:

- Duty 1: Act within the limits of own competence and within agreed ways of working, following the relevant local and national standards, policies and protocols used in the workplace
- Duty 2: Monitor the health and well-being of individuals in your care
- Duty 3: Assist individuals to maximise their independence
- Duty 4: Contribute to the daily running and administration of an effective and efficient service or team.
- Duty 5: Use communication methods and techniques to overcome barriers and meet individuals' wishes, preferences and needs
- Duty 6: Promote the health and wellbeing of individuals
- Duty 7: Record, report and store information related to individuals
- Duty 8: Maintain own and others' safety at work
- Duty 9: Maintain and further develop your own skills and knowledge
- Duty 10: Contribute to the quality of services by participating in improvement activities

## Need More Information?

For additional course information please contact the Course Information Team on **01924 789111** or email **courseinfo@heartofyorkshire.ac.uk**.

To learn more about the Heart of Yorkshire Education Group, our facilities and how we can support you please visit our website **www.heartofyorkshire.ac.uk**.

## Quick Links

**How to Apply**

**Student Support**

**Virtual Tours**

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## Attendance Expectations

Your assessor will need to meet with you regularly to monitor your progress and to plan your assessment sessions. These meetings can take place either at your workplace or on College premises.

## How You Will Be Assessed

You must meet the appropriate skills, knowledge and behaviours prior to taking the end-point assessment.

You will be allocated an Assessor who will visit you in your workplace and observe you carrying out your daily tasks and duties. You will be required to compile an electronic portfolio of evidence of your competence and knowledge, which your Assessor will help you to prepare. You will need to work towards an end point assessment, which includes the following components:

- An observation of practice undertaken in the workplace and a discussion following this.
- A portfolio of evidence completed by the apprentice with an interview.

## Entry Requirements

There are no formal entry requirements except a College interview, and you must be at least 16 years of age. However, since this qualification is assessed in the workplace, you need a job or work placement which offers you suitable experience and the chance to demonstrate the necessary skills. Evidence of completing the Care Certificate.

- Functional skills will be discussed at onboarding
- Basic computer skills are essential.

## Fee Information

Please contact the Apprenticeship Recruitment Team on 01924 789469 or email apprenticeships@heartofyorkshire.ac.uk

## Further Study

Learners can progress to an apprenticeship or qualification such as the Level 3 Diploma in Care; the Lead Adult Care Worker apprenticeship; or the Level 3 Diploma in Healthcare Support or the Senior Healthcare Support Worker apprenticeship, provided they are in a suitable job role.

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