Level 2 Hospitality Food and Beverage Team Member Apprenticeship

HOSPITALITY & CATERING
Heart of Yorkshire Education Group

START DATE
Flexible start dates

LEVEL
Level 2

STUDY MODE
Full-time

DURATION
12 months

LOCATION
Workplace Based

For further information about this course, including Entry Requirements, Assessments and Further Study, scan the QR code.

Course Overview

A hospitality food and beverage team member can work in a range of establishments, for example restaurants, cafes, counter service, licensed premises, casinos, and coffee shops.

The most important part of the role is developing fantastic 'hospitality' skills and knowledge such as, recognising customer needs, knowing how to match them to the products and services of the business, and working as part of a team to ensure that every customer feels welcomed, valued and are served a range of fully assembled food and beverages.

Apprenticeships give you the opportunity to work for a real employer, earn a real salary and gain a real qualification whilst gaining valuable workplace skills and experience. If you are aged 16 or above, are driven to succeed in a particular industry and are willing to commit yourself to training and study, then an Apprenticeship could be the right career move for you.

What You Will Study

The apprentice will learn, work, earn and achieve a qualification all at the same time.

To achieve the apprenticeship they will complete the following:

- An industry designed and recognised apprenticeship
- End Point Assessment (On Demand Test, Practical Observation, and Professional Discussion (interview style))

The apprentice will work towards the following Functional Skills:

- Mathematics up to Level 2
- English up to Level 2

Learners who have already achieved GCSEs (9-4/A*-C) in Maths and English may be exempt from Functional Skills.

The apprenticeship is work based, however the apprentice may be required to attend College for functional skills if needed.

Need More Information?

For additional course information please contact the Course Information Team on **01924 789111** or email **courseinfo@heartofyorkshire.ac.uk**.

To learn more about the Heart of Yorkshire Education Group, our facilities and how we can support you please visit our website **www.heartofyorkshire.ac.uk**.

Quick Links

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How You Will Be Assessed

Practical observation followed with questions and Professional Discussion (interview style).

Entry Requirements

There are no formal entry requirements for an apprenticeship (unless an employer stipulates any themselves) however all potential apprentices will undertake a basic Maths and English assessment prior to enrolment.

Fee Information

Please contact the Apprenticeship Recruitment Team on 01924 789469 or email apprenticeships@heartofyorkshire.ac.uk

Further Study

Level 3 Hospitality Supervisor Apprenticeship Standard.

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