

Level 3 Senior Healthcare Support Worker (Healthcare Support) Apprenticeship



Course Overview

On completion of this apprenticeship the individual will be a competent and job-ready Senior Healthcare Support Worker. The apprenticeship standard provides a high level description of the skills, knowledge, values and behaviours required of the Senior Healthcare Support Worker apprentice (Level 3) in the following areas:

- Adult nursing support
- Maternity support
- Theatre support
- Mental health support
- Children and young people support in healthcare settings
- Allied health profession – therapy support

These optional units aim to assess and develop the knowledge and skills of people working within their chosen area.

The award is based on actual work-based performance. Your Assessor will work with you to plan and assess your practical work in the workplace. The bulk of your learning will therefore be in the workplace, but training and support will be provided to ensure that you are meeting the required standard. You will work on a one-to-one basis with your Assessor, whose visits will be flexible to meet your needs and the needs of your employer.

What You Will Study

Mandatory units you will study include:

- Safeguarding and protection in care settings
- Cleaning, Decontamination and waste management
- Contribute to monitoring the health of individuals affected by health conditions
- Maintaining quality standards in health sector
- Study skills for senior healthcare support workers
- Promote personal development in care settings
- Promote health, safety and wellbeing
- Effective communication in care settings
- Promote effective handling of information in care settings
- Duty of care in care settings

START DATE

Flexible start dates

LEVEL

Level 3

STUDY MODE

Full-time

DURATION

18-24 months

AWARDING BODY

City & Guilds

LOCATION

Workplace Based



For further information about this course, including Entry Requirements, Assessments and Further Study, scan the QR code.

Need More Information?

For additional course information please contact the Course Information Team on **01924 789111** or email courseinfo@heartofyorkshire.ac.uk.

To learn more about the Heart of Yorkshire Education Group, our facilities and how we can support you please visit our website www.heartofyorkshire.ac.uk.

Quick Links



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- Promote equality and inclusion in care settings
- Person-centred practice, choice and independence
- Understand mental ill health
- Undertake physiological measurements
- Communicate with individuals about promoting their health and wellbeing
- Service improvement within the health sector
- Responsibilities of a senior healthcare support worker
- Provide support to manage pain and discomfort
- Maintain infection prevention and control in care settings

In addition, you will study units towards your chosen area of work to achieve a further 20 credits

Attendance Expectations

You will be allocated a workplace learning assessor who will guide you to complete a portfolio of evidence.

How You Will Be Assessed

You must complete the approved qualification named in each option prior to taking the end-point assessment. Functional skills will be discussed at onboarding. You will be allocated an Assessor who will visit you in your workplace and observe you carrying out your daily tasks and duties. You will be required to compile an electronic portfolio of evidence of your competence and knowledge, which your Assessor will help you to prepare. You will need to work towards an end point assessment, which includes the following components:

- An observation of practice undertaken in the workplace
- A learning journal completed by the apprentice with an interview

Entry Requirements

There are no formal entry requirements except a College interview, but you will need the appropriate Maths, Language and Literacy Skills to enable you to achieve the qualification (such as GCSE Grade 4 or equivalent in these subjects) if this is not held, you must hold, or be willing to work to achieve a Level 2 in Functional Skills. For the Level 3 Diploma, you will need to be working in a largely unsupervised role as a Healthcare Assistant and already have a good level of technical skills and knowledge.

Basic computer skills are essential.

Fee Information

Please contact the Apprenticeship Recruitment Team on 01924 789469 or email apprenticeships@heartofyorkshire.ac.uk

Further Study

It is expected that you would progress to specialist qualifications reflecting the context of your job role.

