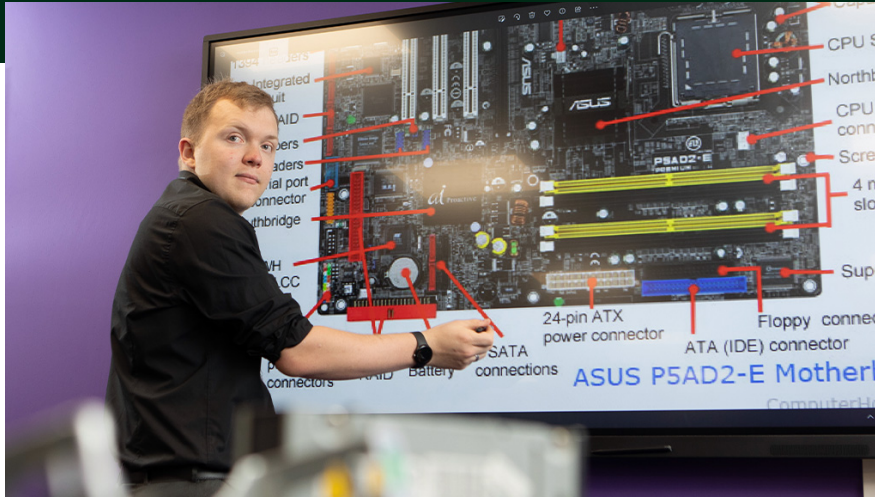


T Level Digital Support and Security



Course Overview

This Digital T Level study programme provides you with the practical and academic skills and knowledge to progress into a career in Digital Support Services.

This T Level will combine classroom theory, practical learning and a minimum 315 hours of industry placement with an employer to make sure a real experience of the workplace is experienced. You'll learn how the Digital sector works and also develop a knowledge of the running of an IT support business.

The T Level qualification, equivalent to three A Levels, has been developed by over 80 leading digital sector companies, employers, and expert practitioners to ensure it reflects professional industry practice. The purpose of the Level 3 Technical qualification is to ensure that students have the knowledge and skills to progress into skilled employment within the sector or to higher-level training.

The Digital T level encompasses:

- The Technical Knowledge and Practical skills required for professional and technical roles in the industry.
- Maths, English and Digital skills required for the professional and technical roles.
- An industry placement of at least 45 days.

80% of your time will be spent in the classroom and 20% on a 45-day placement with an employer to give you the skills and knowledge companies look for.

What You Will Study

In your first year you will develop your understanding of the digital industry as a whole, providing you with the core knowledge to support in working towards your future career.

This core knowledge includes:

- Understanding the business environment, including customer service, the value of digital in business, and how IT helps organisations respond to change
- Ethical and moral issues raised by our interactions with technology, and the cultural impact technology has on businesses and society
- A varied range of concepts around the Digital Support Services roles including data and digital analysis, digital environments, legislation, project planning, security, testing and digital tools

Your second year of study will focus on your chosen specialism within digital support.

START DATE

September

LEVEL

Level 3

STUDY MODE

Full-time

DURATION

2 years

AWARDING BODY

Pearson

LOCATION

Wakefield College



For further information about this course, including Entry Requirements, Assessments and Further Study, scan the QR code.

Need More Information?

For additional course information please contact the Course Information Team on **01924 789111** or email **courseinfo@heartofyorkshire.ac.uk**.

To learn more about Wakefield College, our facilities and how we can support you please visit our website **www.heartofyorkshire.ac.uk**.

Quick Links



How to
Apply



Student
Support



Virtual
Tours

This will include exploring roles and responsibilities within the digital support services sector and developing the skills that employers are looking for. These skills include fault analysis, problem solving and communicating with clients.

During your placement you will gain experience of working for an established and successful IT company, working with the latest tools and software used in the digital industry. You will work with a supportive, motivated and focused team, gaining real experience of working on client projects. You will put your classroom learning into practice, developing the technical skills that will help you become more employable.

How You Will Be Assessed

You will be assessed via a variety of methods such as external exams, controlled assessments, an employer-led set project, and practical assignments.

Entry Requirements

5 GCSEs at Grade 9-4, including English and Maths.

Further Study

You will gain a T Level in Digital Support and Security and be able to progress straight into employment or continue to a higher level apprenticeship or degree.